

Newsletter

Quarter 3 2026

Issue 29



Out And About With Region

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Region Security Guarding Proudly Sponsors Circus Starr

We were proud to once again support Circus Starr as a headline sponsor, and it was fantastic to see the event come together.

Our team had the opportunity to experience first-hand the incredible work Circus Starr does to create inclusive and accessible experiences for children and families who may otherwise miss out.

Supporting charities and local communities remains an important part of what we do at Region Security Guarding.



Out And About With Region

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Kicking Off for Compton Care

Region Security Guarding are proud to sponsor Compton Care's upcoming charity football tournament, taking place on 29 October at Goals Bilston.

The event brings businesses and teams together for a day of competitive, inclusive football, while raising vital funds for Compton Care and the important work they do supporting people and their families across the local community.

With mixed-gender and mixed-ability teams taking part, it promises to be a fantastic day of sport, teamwork and fundraising.

We're delighted to support such a worthwhile local cause and look forward to getting behind the event.

Proudly sponsored by:

M MIDLAND MARKETING

REGION SECURITY GUARDING

Compton Care
specialist palliative and bereavement support

THE COMPTON CARE FOOTBALL TOURNAMENT

Join us for a day of corporate footy

29 OCTOBER | 12PM | GOALS BILSTON

£50 PER PLAYER - 7 PLAYERS PER CORPORATE TEAM

MIXED GENDER AND ABILITY TEAMS

comptoncare.org.uk/football

Renewing our Commitment

We've renewed five key accreditations, reinforcing our ongoing commitment to high standards across compliance, safety, quality and data protection



SafeContractor

Renewing our SafeContractor accreditation reinforces our commitment to safe working practices and strong health and safety standards.



CHAS

Our renewed CHAS accreditation demonstrates our continued commitment to robust health and safety procedures and responsible working practices.



SMAS

Renewing our SMAS accreditation reflects our ongoing commitment to maintaining effective health and safety standards across our operations.



Constructionline

Our renewed Constructionline accreditation demonstrates our commitment to recognised industry standards, compliance and professional business practices.



ICO

Renewing our ICO registration reinforces our commitment to responsible data handling, privacy and protecting personal information.

Quarterly Feedback - Q3

Here's a quick look at how we performed in Quarter 3, with some positive results and a few areas we'll continue to focus on.

- **Customer Satisfaction:** Feedback remained very positive, reflecting the professionalism, reliability and consistency shown by our teams across all sites.
- **Complaints:** We received a small number of complaints during the quarter, all of which were addressed promptly and resolved to the customer's satisfaction.
- **Incidents:** There were some minor incidents during the quarter, including issues around keys, deliveries and visitor sign-in procedures. These were resolved quickly, with refresher training provided where needed.
- **Employee Feedback:** Feedback from both office and guard teams remained positive. This demonstrates continued progress in communication, engagement and staff wellbeing.

Overall, Quarter 3 shows continued progress, particularly in customer and employee satisfaction. While there are always areas we can improve, issues were addressed effectively and lessons were taken forward where needed.

Thank you to all staff for your hard work and dedication throughout the quarter.



Get In Touch

Want to learn more about what we do - why not get in touch with us today? We can easily be contacted by phone, email, or live chat on our website.



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